

Executive Summary – 2022 Community Survey

Delaware County Sheriff's Office



Respectfully Submitted Oct. 18, 2022 by Tracy Whited, Director of Public Relations

Background

- **WHAT:** the two members of the Community Engagement Volunteers' (CEV) *Policy, Training & Community Feedback* sub-committee, along with DCSO Accreditation Manager Kelsey Evans, spearheaded the creation and implementation of the survey. Additional staff and CEV members gave feedback on the draft.
- **WHY:** to gauge community satisfaction and general opinions as to the perceptions/work of the DCSO. A subset of questions was included for parents/guardians as to our School Resource Officers program.
- **WHEN:** the survey was administered from August 4th through 30th, 2022.
- **HOW:** the tool we used was a direct mail postcard, which included an online survey link and password. Postcards were mailed to 20,000 Delaware County households in DCSO's jurisdiction. They were randomly selected via the USPS "Every Door Direct" direct mail program.
- **COST:** to print and mail was \$5,882. Vendors included the USPS and The Printed Image.

Demographic Representation

A 3% response rate to a direct mail postcard is considered a representative sample, according to survey experts. We received a representative **2.9% response rate**. The demographic breakdown follows.

AGE

Under 24	1%
25 - 44	25%
45 - 64	46%
65 & Older	27%

RACE/ETHNICITY

White	87%
Asian	2.6%
Black	1.3%
Hispanic	.75%
Other	1.49%
No answer	6.55%

TENURE AS DEL COUNTY RESIDENT

1 - 10 years	40%
11+ years	60%

GENDER

Male	50%
Female	47%

TOWNSHIPS

Berkshire	3.5%
Berlin	12%
Brown	74%
Concord	6.6%
Delaware	17.9%
Genoa	3.2%
Harlem	1%
Kingston	3%
Liberty	14%
Marlboro	0.19%
Orange	17.3%
Oxford	0.74%
Porter	2.2%
Radnor	1.7%
Scioto	4.7%
Thompson	0%
Trenton	1.1%
Troy	3.2%
Other/Blank	7%

{Other = Powell, Galena, Ostrander, Lewis Ctr., Ashley}

ANY INTERACTIONS WITH THE DCSO IN THE PAST 3 YEARS

Yes	46%
No	54%

Results

- The vast majority of responses were positive, showing strong support of the DCSO.
- 98% feel safe in the County.

 **90.4% feel safe when walking alone at night in their neighborhood.**

- Of the 46% respondents who had interactions with the DCSO in the past three years, the top 8 areas of interaction are shown here on the right and degree of satisfaction is below *{note: some had multiple interactions}*.

Patrol Deputy	59%
Call to Dispatch	43%
Community Relations	19%
School Resource Officers	16%
CHL	5%
Public Records	5%
Courts	5%
Jail	4%

- ◇ 90% were Satisfied with their interaction
- ◇ 97% were Satisfied with the deputy response time
- ◇ 94% were treated with dignity & respect
- ◇ 93% agreed that staff sufficiently explained their Actions or Procedures

- Regarding perceptions of the DCSO in the community, the following results are from all respondents — whether or not they have ever had any interactions with us directly. Again, the majority of responses are positive.

Deputies are usually fair, courteous, and approachable	81% Agree	17% neutral	2% Disagree
Deputies are usually intimidating	57% Disagree	29% neutral	14% Agree
Deputies should spend more time on traffic enforcement	23% Agree	46% neutral	31% Disagree

- When asked if they believe crime in the County has increased, decreased, or stayed the same over the past 12 months, 52% think it has increased and 45% believe it has decreased.

Drug Related	45%
Scams	44%
Theft from Vehicle	43%
Traffic/Speeding	42%
Mental Health Crisis	34%

- The top 5 issues identified as the greatest problems in the County are shown on the right *{note: respondents could select up to 5 from a list of 25}*.

- 36% of respondents answered the School Resource Officer related questions, indicating they had school-age children. Response rate by district and each district's student population follow in the chart below.

Olentangy	63%	22,000
Buckeye Valley	13%	2,100
Big Walnut	8%	3,900
Delaware City *	7%	5,300
Private/Home Schooling *	7%	N/A
Other *	2%	N/A
Delaware Area Career Ctr	0%	N/A

*Not in our SRO jurisdiction

 **70% of parents do not know who their child's SRO is.**

 **88% say SROs enhance safety and reduce violent crimes in schools.**

- Here are the top five school safety issues that parents/guardians are concerned about *{respondents could select multiple responses}*.

Suicide/Mental Health	59%
Internet/Social Media	58%
Bullying/Cyber Bullying	47%
Drug/Alcohol Abuse	43%
School Shooter/Violence	40%

- The final survey question asked ***“Is there anything we didn’t ask that you would like the DCSO to know.”*** We received 180 comments. Much of this feedback is invaluable and as a public entity we are grateful for the honesty shared. The following 8 pages include all of the responses to this open-ended question, along with follow up that is planned and already occurring. They have been categorized as follows.
 - 1) Idea/Suggestions
 - 2) Speeding/Increased Patrol
 - 3) Critique
 - 4) General/Random & Neutral
 - 5) Compliments

Opportunities for Growth

- Community Policing & Deputy Engagement
- Review of Current Residential Speeding Initiative Program

Next Steps

- Executive Level Discussion
 - 1) Provide Feedback/Input
 - 2) Determine appropriate follow-up action, by whom
- Share Results & Communicate with Community
 - 1) Staff
 - 2) CEV Team Members
 - 3) Website & News Release
 - 4) Social Media Series



Is there something this survey didn't ask that you would like the Sheriff's Office to know?

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Comments	Follow-Up
IDEAS/SUGGESTIONS	
1 I'd like to learn about school resource officers	Social Media
2 More firearms training for citizens	
3 I feel like Delaware County is too big to not have its own police force instead of just relying on Delaware County sheriffs. I think it should be a larger department	
4 I think you are doing a good job! However, with so many people moving into the community you are going to have to get bigger. We are loosing the farm problems to big city problems.	
5 Could there be an email option for non-urgent matters?	
6 I do believe additional training in handling mental health crisis is much needed. I've always had a good impression of Delaware county police, however I can only speak to my experiences.	
7 Do Sheriff Office staff receive training for situations in which mental health and trauma are contributing factors?	Social Media
8 Please stop the panhandlers at Polaris and I71+36/37. We support our law enforcement officials!	
9 I would hope the Sheriff Office can focus on crimes that impact quality of life, such as theft, grand theft auto, shoplifting. As the population of Delaware grows, problems is expected to arise and I sincerely hope our community can keep the quality of life, which is a huge factor that draws people, along with businesses, into our county. Just comparing to Franklin County, the KIA/Hyundai theft, street racing around 270 and residential streets, B&E of businesses at Easton, and many other crimes have caused impacts to residents' quality of life. Additionally, please have a plan when controversial issues that eventually will arise due to our current political climates.	
10 I don't have much interaction with officers so I really appreciate social media accounts to know what is happening in community. Please bring back womens defense program. Was very disappointed august session was cancelled.	2023
11 I feel deputies need more face to face time with the public and less time running traffic. They do not work for the State Highway Patrol. I feel they are more for our protection for home and person vs the traffic...	
12 Re: Traffic laws - why are riders of Harley Davidson's allow to take of mufflers? Same with pickup trucks. Too many noise violations around alum creek. Occasionally motorcycles ride well over 100mph on lackey old state - how about a radar & ticket dispenser system?	
13 Is the Sheriff going to declare Delaware county a second amendment sanctuary county?	
14 I would be interested in the Sheriff ever formed a Public Safety Committee and needed community representatives. Mark R. XXXXXXXXXXX (redacted for privacy).	Sheriff to call
15 I think schools need more Resource Officers.	
16 Is there a way for deputies to attend more smaller community events?	Social Media
17 We've lived in Del Co since 2009, and Franklin Co for 10 years prior, and this is the first time we've ever been asked any questions or been sent a survey by law enforcement. Maybe doing this annually or biannually would be beneficial to gauge improvements and change over time? Anyway, thanks!	
18 Educating the citizens is the best defense against crime	
19 I'd like to see weight and restrictions for semis/tractor trailers on Rt. 315. That is a narrow road, has a river next to it, and there have been fatalities on that road. There is no excuse for semis on Rt. 315 when Rt. 23 is parallel to it 1/2 mile away. Please see what can be done about that before there are more lives lost. It also adds to the log same on 315 and Powell Rd light each and every day. Thank you.	
20 What phone number should we call for a non emergency related concern?	Social Media
21 Curiosity: how closely does the Sheriff's Office work with domestic violence response agencies?	
22 The east side of Delaware around Potter St could use more nightly patrol for the safety of patrons until the city puts in proper lighting fixtures. My check on the mental health being an issue was to highlight the departments need to use resources to help the homeless population here. Not patrol but assist them in times of need finding shelter and resources. Not to imply these steps aren't being taken however, there is a homeless population that a majority of our community do not consider. I think if the dept were to create a program or initiative to support/ educate our community on the homeless population, that would go over well across all generations in our county.	Social Media
23 Would like the Golf Village Tunnel at Rutherford Rd looked into for delinquents throwing rocks at cars at night.	Social Media
24 How many people work there- in what roles and how do they interact or are different than local police depts?	
25 Some/most questions are NA to me. Not real sure how to gauge crimes when i dont see reports/etc. Maybe would be nice to know or see crimes committed in the area. I dont really know where to look for that. Otherwise, deputies seem to be doing a great job. No issues from my perspective.	Social Media

Is there something that this survey didn't ask that you would like the Sheriff's Office to know?

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	Comments	Follow-Up
	SPEEDING/INCREASED PATROL	
1	If the Deputy's could do a "drive by" in the neighborhood once in awhile, that would be nice. It seems the only time the Deputy is in the neighborhood is when they are responding to a call.	
2	Some of us living in these communities are foreigners, we don't usually call police officers unless it's extremely need. We feel comfortable talking in person so , I think some officers should sometimes patrol in our neighborhood and have chat with us . Or drop off magazines that educates crimes, drug and gun violations.	
3	We sorely need more neighborhood patrols. I have no idea the last time I saw a cruiser patrolling the neighborhood. I personally complained to a deputy about people parking in front of No Parking signs on Bryn Mawr Dr & nothing apparently was done. Why post signs if no enforcement. Are parking violations just not important?	Patrol
4	Need more patrols with State Troopers on Section Line and Riverside between the quarry and SR 750. Someone is going to get run over by a dump truck. Just drive that route and look at the truck skid marks on and off the road.	
5	Police officer patrolling is needed more frequently in new residential communities. Speed limit signs needed in community for kids' safety.	
6	Would like to see more patrols in Harlem Township District 3. Very rarely see a cruiser.	Patrol
7	The DCSO has always done a good job keeping our communities safe. However, with the population growth in the southern/Polaris part of the county it seems like the more rural areas are being left out. We used to routinely see a deputy drive by, on occasion they would even drive into the driveway just to wave "hi". I can't even recall a time in the last several years that I have even seen a deputy in our area. Evening rush hour speeding on Mills Road is terrible, and also with the ATVs and motorcycles on the weekends. This is very dangerous for the many farm implements moving around as well as bicyclists/walkers.	Patrol
8	Although it may be a small thing, speeding and truck traffic in our neighborhood is a problem. We dont have sidewalks and can be dangerous. Honestly have only seen a cruiser a few times since living here 3 years.	
9	Traffic on 315 can be dangerous at night. We are south of 750 and many nights there are motorcycles or revved up cars speeding loudly north and south. Like drag racing. Extremely dangerous especially considering the animals/deer that could be crossing at the same time. Recipe for accidents/injury.	
10	Residential roads that are not main thoroughfares need to be patrolled more regularly for speeders cutting through them. An example is Perry, Taggart, Chapman and Winter roads where especially after school, students fly down them like a raceway. Please do a better job of controlling this.	Patrol
11	It would be nice if the Delaware Co. S.O was more visible in the area. I do not know the last time I actually saw a vehicle in our neighborhood. It does not need to be all the time, but once in a while it would be nice to see them if they are not needed somewhere else on a more urgent matter.	
12	It would be nice to see more deputies patrolling in the more rural areas, though I understand that there may be staffing issues. Fortunately, I have not needed to contact you nor had much contact with anyone; most of my answers are neutral.	
13	No, not really. My experience is background checks for 4-H, but would like help with speeding through neighborhood.	
14	If going 20 mph over the speed limit is enforced, then going 20 mph under the speed limit must be equally enforced, especially on roads with no passing. Otherwise people will speed to compensate for delays caused by slow down strikes being held near developments on these roads. Stopping the people holding slow down strikes will not only reduce speeding but also other road rage. Also stopping people going too slow will help address distracted and under influence driving. Not addressing slow down strikes on roads such as old state is causing a lot of anger and aggression between drivers. Maybe making this road a safety corridor with no tolerance for speed violations or Cell phones would help.	
15	My driveway is available for a patrol car to stop speeding, especially motorcycles!	
16	No. Although, I do believe that the Sheriff's office, if it is their jurisdiction, needs to show more of a presence patrolling Powell Road west of Sawmill Parkway to the river. Excessive speeding (more than 10 MPH over) is frequent.	Patrol
17	As a parent of a past Liberty High School parent, one of my biggest concerns was how the kids literally speed after school on Sawmill. I've seen them weaving in and out of traffic. No respect at all. I just wanted to pass that along since I have the opportunity. Thank you!	
18	I wish there was less semi truck traffic on route 315. Road is to narrow and busy with cars.	
19	Speeding on 23 is terrible. Semis run red lights and I have seen deputies setting at those lights and nothing is done. Speeding is terrible on Lewis Center. I feel if there was a concentrated effort for a month or so, speeding would go down.	
20	Excessive speeding on residential S Section Line Rd and trucks air braking. Thank you for all you do	
21	Excessive speed along South Old State Road, Lewis Center Road..it's like I-71	Patrol

Is there something that this survey didn't ask that you would like the Sheriff's Office to know?

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	Comments	Follow-Up
	CRITIQUE	
1	Just remember that all persons should follow the law (including patrol cars). Image is everything and speeding past like road rage is sending the wrong image in society right now. #1 complaint is the road rage people have out there. Hardly anyone is courteous anymore.	
2	I have been at a traffic signal and observed a car run a light and a sheriff car at signal did not react.	
3	Spend more time enforcing traffic laws rather than intimidating motorists with a visual presence.	
4	I would like to make mention that this survey spoke directly to the deputies working on patrol as opposed to the administration above them. There is a vast disconnect between deputies and how they perform their duties and how their leadership treats/supports them. While speaking with deputies recently, I learned that they have not done any DT training other than required taser in the past few years. For a sheriff who preaches the importance of training, he doesn't seem to support it with his actions. You are putting the men and women you serve at great risk by not giving them the proper tools to perform their duties safely. Step up and listen to what your people need. To summarize, send out a survey about command staff in your department. And send it to your employees as well as citizens. You may be surprised.	
5	Why isn't there a greater presence of DelCo Sheriffs in the 43065 zip code? I never see cruisers around so it was kind of hard to answer these questions. My only interaction with them has been at the Polaris mall.	
6	During the safety town graduation the Sheriff made an inappropriate comment about 'lies in the media'. The graduation is suppose to be about our children completing something. Not the Sheriffs politics.	
7	The young deputies are trained to be "robots". They have no personality. When you see them they ignore you. I've seen them on their cell phones in the cruisers, kind of the pot calling the kettle black...get off the phones or pull over. They need to interact in a personable way with the public. They would learn a lot from the older deputies. They could learn how to be human from deputies like Ron Vogel.	
8	I have observed aggressive racism against an Asian	
9	Why are next of kin not notified immediately when family member is severely injured in accident? You need to have a n/a option for each question.	Social Media
10	I believe that deputies who are investigating possible marijuana growing should not send the person calling them into the area where the drugs are suspected by the owner! This happened to me years ago and I'm gonna say it makes me think twice before calling for help on such a matter again.	
11	I've had both positive and negative experiences with Delaware County Sheriffs. They typically have been arrogant & not very kind or understanding.	
12	Many seem to have a sense of entitlement and deserve things, not earn them. Accountability for actions or lack there of is lacking	
13	Change your attitudes, be accountable, and above all, treat people the way you would want to be treated. You are the law, not above it, act accordingly, because I have witnessed firsthand the DCSO intimidate others, be rude, and use their power and authority to overstep their own, and violate constitutional rights in an effort to stroke their own ego.	

Is there something that this survey didn't ask that you would like the Sheriff's Office to know?

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Comments	Follow-Up
GENERAL/RANDOM	
1 I and many others are very concerned with material being assigned by teachers or provided in libraries in Olen tangy schools. Some of it promoted sex-work and other books contained what can only be described as pornography. Our kids deserve to be protected from predators who would give this material to children and the SROs and Sheriff need to let the prosecutor know how bad this has gotten. Charges should be filed even if she will not prosecute.	
2 I am bothered by auto-dialed spam phone calls (every 30 min from 10A to 8P). They are trying to sell me health and life insurance, and cheaper(not) utilities. I am on all do- not-call lists including utilities opt out of providing my phone to alternate providers. It would help if DCSD could order a trace on these harassing incoming calls, so I could identify the real caller and pursue my remedies under federal law. None of the caller ID numbers are real. When I call them, I get a "this number is invalid" message. When I called DCSD and explained this problem, I was told that these calls were "annoying but not a crime". Isn't harassment by phone some kind of crime??	Social Media
3 They need to understand constitutional law and they have authority over all other federal and state agencies	
4 I was involved in a traffic accident and a trooper came instead of a sheriff. It was awful!! Please send a sheriff if there is a next time. My experience with a sheriff has always been favorable	
5 Fix the issues at the Polaris Mall. It's out of control!	
6 Honestly, with what is going on lately, I would like to be assured that officers will not enforce any unconstitutional laws that are trying to be passed.	Social Media
7 Unruly or intimidating dogs running around in front yards	
8 I'm concerned about the rising levels of crime in Franklin County and the poor prosecution of violent crimes including rioting, arson, and assault creeping into Delaware County. It already does in the Polaris area.	
9 (1) Fireworks. When fireworks were illegal, there was insufficient enforcement. Today, fireworks are legal on certain days and under certain safety conditions. Please enforce the law. Fireworks are LOUD. They wake people up. Someone in the area needs to go to work the next day (police, firefighters, doctors, the IT guy, ...) . Some people are battling serious illness and were trying to sleep. Tired parents were sleeping. Fireworks go on for days, interrupting sleep. (2) Texting while driving. This is the number one reason why I feel unsafe in my neighborhood. (3) Careless drivers. I have lost count of the number of times I have almost been hit by a neighbor backing out of their driveway at a fast speed and pulling onto the road without checking if the path was clear. (4) Kids are at risk. They drive all terrain vehicles on the road. They ride scooters/mini-bikes on the road. They ride standup 2 wheelers on the road. I report these in my neighborhood but I constantly see this on the street that runs behind my house. I don't want to learn about a kid that was hit by a deer or car because a parent was careless or neighbors did not report this activity. We need neighbors to get involved and DO SOMETHING before it is to late.	
10 I was almost killed in a car accident caused by a drunk driver. He was 3x the legal limit when he hit me. In addition, he had no drivers license, no insurance, he walked away uninjured, and he was an illegal immigrant from Mexico. He got deported. I got told that United States law says we do not have the jurisdiction to charge illegal immigrants with felonies. I have a huge issue with that law. I felt like people were more concerned about protecting him, than they were about me. I was the victim in that situation. We should not be rewarding illegal immigrants for breaking the law. He broke the law by being here in the first place. That's not a free pass to commit more crimes while here and then get away with it.	
11 LEOs should be required to live in the community they police and should have actual legal training, not just police academy training. Law enforcement in general has been rotted to the core over the past decades by nonsense training like Bulletproof Warrior. The job has been made harder by asking too much of LEO'S, they shouldn't be responsible for traffic violations, mental health crises, or breaking up fights in schools.	
12 Don't go woke	
13 The shortcoming of the sheriffs office is allowing the criminal oversexualizing/pedo grooming/porn exposing nonsense going on in the schools. There are multiple incidents that have been brought to the attention of the prosecutor, and no charges have been filed. You, the sheriffs office, should apply appropriate pressure to prosecute crimes that occur against children. We should not have to ask to have children protected. Parents should not have to remove kids from public education to protect their children.	
14 There are so many different law enforcement groups; highway patrol, county, townships and towns. A possible question might have been... How well do you think Delaware County works/communicates with other enforcement groups? I think that there could be a better effort and not just Delaware County. Just got to the end! Disappointed that there wasn't a space for additional comments! My husband abide by the law and have grandchildren in Dublin. Kids are a total mess today and the parents are the problem. Raising a child isn't the responsibility of the schools. I'm just guessing at what sorts of problems you are face with. That's mostly based on local news and Ring Neighborhood Reports. We moved to this little condo community in part because it appeared to be safe. I predict all that will change over time. It's very disappointing. You guys to a very good job and we thank you for that.☺	Social Media
15 The Olen tangy School District employees are grooming and pushing pornographic/trans materials on students with no intervention from law enforcement or the school superintendent or board.	

16	I think the money spent on your office would be better spent on bettering infrastructure, increasing social welfare programs, and increasing mental health services. The fact that you consider "Juveniles" to be a possible "greatest problem" in the county is abhorrent. Why do you think that Child sexual predators only function on the internet? Why do you think only supposed "criminal activity" are part of the greatest problems in the county? This survey is a perfect encapsulation of the phrase "There are three kinds of lies: lies, damned lies, and statistics." You can use the responses from this survey to show that only things that the Sheriff's office deals with are the "greatest problems" in the county, and thus demand more budget. You should throw away the entirety of this survey, hire an actual honest statistician, and maybe try again.	
17	Modern policing is doing a bad job from start to finish: https://www.youtube.com/watch?v=KgwqQGvYt0g https://www.youtube.com/watch?v=KUdHlatS36A https://www.youtube.com/watch?v=3KEpZWGgJks	
18	It didn't ask me about value for services rendered. As a citizen of Orange Township, the fact that we mostly feel underserved and that discussions of privatizing or creating a dedicated police force directly implies that the citizens are not getting the value they deserve for the tax dollars generated by the area. Sheriff office resources should be directed to where they are mostly generated and work to secure and increase funding for those areas (ie SRO, Courthouse, etc...) from the entities that require them and direct resources toward community law enforcement.	
19	Yes, thank you for finally asking a very pertinent rather than one required by an assumed steered implied response. Why have the county government structures, including the courts and the county sheriff's departments been incorporated. And more importantly, why have they not been properly educated on all the very first key jurisdictional issues with respect to whom their incorporated codes apply to?	
20	9 years ago a female officer encouraged an arrest of a woman based on the word of her abusive husband. The officer was a friend of the abuser and took him at his word. The woman was jailed overnight while the abuser was free. This was clearly abuse of power and a bad judgement on the officers part. Nothing was done about it and it created hardship for the woman.	

NEUTRAL

1	We just moved to this county in June 2022	
2	Couldn't answer most of the above, I have not interacted with you since moving here.	
3	I am fortunate and have not had the need to be in contact with The Delaware Sheriff's Office.	
4	I've only live here ~1 year so I haven't had any contact with the sheriffs or programs	
5	Lived here 1.5 years, so do not have much experience with local authorities or happenings.	
6	I really haven't had any interactions with the police so I can't answer many of the questions.	
7	My husband and I have lived in Delaware County since October 2020. We are elderly and pretty much stay in our residence. Because of this, we were unable to answer most questions. We have not had direct contact with any employees of the Sheriff's Office but wish to thank them for their service to the community.	
8	I have not had any contact with the Sheriff's office in the past few years.	
9	Have had minimal interaction with Sheriff's office so answers to question 15 is based on beliefs not actual interactions.	
10	Would I feel comfortable reaching out the Sherriff's Office IF I had a problem? My answer is yes.	
11	I believe catching criminals and working with the public are both equally important ways for deputies to spend their time and efforts. However, there wasn't a choice for that, so, I chose "neutral".	
12	Many of my answers are neutral because I have had zero interest with Delaware County sherif deputies in the 22 years I have lived here. Not necessarily a bad thing.	
13	Come when I call	
14	I live in Genoa Township, so no I don't have a lot of interaction with the sheriff's office. I have more interaction with Genoa's police department.	
16	I have not had an interaction with the Sheriff's office or officers.	
17	As point of clarification, my kids are grown so I no longer have children in the school system, however I do have grandchildren to worry about. Also I have 20 years in LE with CPD - so my views may be a bit biased. Stay safe!	
18	Please teach the constitution and the bill of rights that's what makes this country great and free don't buy into the liberal bias to enforcement of the law	

Is there something that this survey didn't ask that you would like the Sheriff's Office to know?

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Comments	
COMPLIMENT	
1	Response times are good too!
2	I'd like to say I have an over all very positive view of the Delaware County Sheriff's department. Home and school safety are major reasons we moved here 16 yrs ago from Franklin County/ Columbus city schools. Thank you for being there when we need you!!
3	Thank you for keeping our community safe. We appreciate your service.
4	Thank you for your service to the community. You are appreciated!
5	Thank you!
6	Thank you for proactively soliciting the input of the community; keep up the great work.
7	I hardly find any crime around the community so don't know much about anything. I feel sheriff's office in our community doing fantastic job for the security of the residents. I was away from my home with my family for a month without worrying about my home. This confidence I have just because of alertness shown by the deputies. Deputies are very polite and humble during the conversation. I love my community.
8	Thank You!
9	Was pleased at the response time when neighbor called about a suspicious car on our street.
10	If you feel that the community's job is to protect themselves and their property by safe choices, awareness, and proper living, and to Back The Blue, then count us in! You all are Best of the Best and I'm honored to be a Delaware County resident along with my family.
11	Every time I have interacted with the Delaware County Sheriff they have been courteous, professional and understanding. They do a great job.
12	Thank you for your help!
13	THANK YOU!
14	Do you see our deputies frequently in your area of the county?...Your patrol presence is seen and appreciated.
15	Thank you for putting your lives on the line every day and striving to protect the innocent! God Bless You :-)
16	My son is a police officer in the Genoa township. I have the highest respect for the job the Delaware county sheriffs offices does on a day to day basis.
17	We home school so wasn't sure how to answer some of the school questions. We had identity theft a couple years ago and contacted office. You are doing a great job! Thanks for your service!!
18	I have been a resident in Delaware County for 30 years, feel that the office is professional and courteous. I believe there is good leadership in DCSSO.
19	Just want to say I appreciate you all. Thank you!!
20	Keep up the good work. The family and society friendly environment that exists in Delaware is precious and you are an important component in maintaining this.
21	We have not had to contact the Sheriff's office in the last few years, but in the past the officer's have always been very courteous and gone out of their way to provide good service.
22	I have not interacted with the Sheriff's Office, but I've been impressed with what I've observed and seen in the media.
23	I think Sheriff Martin has done an AMAZING job with his deputies and staff.
24	Thank you for your dedication to public safety
25	They are doing a great job. Keep it up. Thanks.
26	Only that I really REALLY appreciate you!
27	Please stay in the schools and you are doing a great job! Thank you!
28	We always appreciate their presence and have taught my son's to waive at any officer as a sign of friendliest and loyalty to them. We live in the Glenross neighborhood and thus Olentangy school system so our interactions are more Delaware City, but I have never had a bad interaction with a Delaware County Sheriff. They have always been kind to my son's and family and we appreciate all that you do as we have friends that are CPD and realize the job you do
29	We are pleased with the help we have received from the Sheriff's office.
30	Keep fighting the good fight. The citizens of Delaware County appreciate feeling safe and protected.
31	I feel the Sheriff's department does an excellent job! We back the blue
32	We feel fortunate to live in Delaware County. When we watch the news or see social media it looks like the rest of the world isn't as fortunate. We appreciate law enforcement's contribution to that!

33	Just that I think that Law Enforcement as a whole gets a bad rap from a small group that affects their overall perception, and people's perceptions are their realities. I believe Law Enforcement is there for the purpose of protecting the public, sometimes from themselves. I have gotten a few tickets for traffic violations in my past, but they were deserved. I also believe that of the officers of the law I have dealt with, they have shown concern for mine and the wellbeing of others. I just wish there were more of you.
34	just thank you for your service
35	The program I call 'vacation drive-by' give us better peace of mind when going out of town and greatly appreciated!
36	I highly respect our entire Sheriff's Department and appreciate all of their hard work!
37	My husband was pulled over for going through a red light! The officer was concerned he was having a medical emergency! The officer called me at home to ask his medical needs he suggested I come to where they pulled him over which I went to the scene! My husband was fine got a ticket going through red light the officer was concerned about his well being first ticket second' was very caring! Thank you
38	I cant believe how the DCSO has transformed to the best police agency in the county. Being from one of the other agencies I belonged, deputies have currently become the best!
39	I'm not sure what you mean by community-oriented policing. I believe that is describing our current program or is that a new program the department is considering? I left that question neutral as I am not 100% sure what is meant. I am happy with the first responders in our city and anytime I have called for help or to report a concern, I have always been treated with respect.
40	You do a dangerous job. This is done late at most dignity and respect for the citizens for which you serve. I believe this comes from the leadership at the top all the way down to the patrol officers and support staff. We are lucky to have this group a professional individuals protecting us and serving us.
41	Worked with them in thefts from our store (Home Depot) in Lewis Center, arrests at the store etc. Very respectful to everyone. Very respectful when responding to car accidents also. Overall, very pleased with the Sheriff's office.
42	No we just appreciate their service for the community.
43	Thanks for keeping us safe.
44	Keep up the good works and thanks
45	No. Thanks for all the effort
46	I fully support all Police and Sheriff's Office personnel and their funding!
47	The deputies patrolling our neighborhood are friendly and polite. We feel good seeing them on patrol here.
48	Appreciate your work keeping our neighborhoods safe and secure. Hard times for servants of society, but know you are appreciated!
49	I have the utmost respect for the sheriff's department and the service they provide. THANK YOU!!!!
50	I appreciate your service, your availability and your responses when help is needed. My daughter participated in Safety Town and loved it. She also really enjoys when her SRO comes to her classroom for a lesson.
51	We appreciate the work the sheriffs do
52	The officer that responded was very empathetic and concerned with my issue.
53	Thank them for serving and protecting our community.
54	We appreciate all their efforts. Our household mourns the loss of officers and understands the exceptional risks they take for public safety. We are very concerned about attrition from the profession. We know we have a great county in many ways, probably the best county in the state, and that includes great policing.
55	I recently found a lost dog and had to call the Sheriff's office on a Sunday to have them open the dog warden holding area. The woman who answered the phone (don't remember her name) was very friendly and helpful. The deputy who opened the pen was helpful as well.
56	Thank you for your service to the community. I dont know what we would all do without you.
57	I decided to take the survey because of the mailer I received, but I moved to Powell last November. I guessed on the crime issues and marked answers neutral if I didn't know. I have never seen a deputy outside of his/her vehicle and have not needed the assistance of a deputy for any reason. However, I feel extremely safe in Powell and I know that is because of this department. I have met only one of your officers and that was while at the hospital. I have confidence in this department if all of your officers are like him.
58	No But did want to thank you all for your service
59	I have with the Sheriff's office in a professional capacity in the past and always found them to be competent and a pleasure to work with.

60	thank you to the officers for protecting our community and putting your own personal well being and safety on the line every day to do so. you are heroes.
61	The Sheriff's Dept. does a great job. The problem is with the lenient judges and prosecutors.
62	Y'all Rock!
63	I've been happy with my interactions with the Delaware County Sheriff's Office. I feel like they help make this a very safe community to live, and raise children, in.
64	Thank you for your service! Delaware is a great county to raise a family in!
65	Deputies do a great job
66	Thanks for your service. I appreciate that you take an oath to the constitution rather than a political office.
67	Our family strongly supports you!
68	I have seen several Sheriff's vehicle traverse my road (Calhoun) and have been surprised on how courteous and friendly they have been (waving to myself, spouse, or children). Acts like these are appreciated tremendously.
69	You folks do a good job. Lots of problems in Franklin County that I don't see (and don't want to see) in Delaware County. Keep up the good work.
70	All contacts I have had with any deputy have had positive results. They are very professional and rank above some of the other counties in this area. Thank You!
71	We appreciate and support them
72	I am so grateful to the law enforcement officers in Powell.
73	Please continue to work hard to keep our county safe. I don't want the crime from Franklin County to spread here. Thank you for putting your life on the line everyday.
74	I feel safe in my community. Thank you for all you do! My family and I appreciate your service! Blessings to you all.
75	I appreciate the work you do day in and day out!
76	Keep up the good work!
77	Sheriff Martin sets the tone!
78	Give Detective Pitts a pat on the back. He's been wonderful
79	Cody Rodgers & Luke Leatherman, pleasure to work with them both.
80	We love our school resource officers Deputy Doug (Freedom Trail Elem) and now retired Deputy Martin from OOHS. They have had a very positive impact on our students and we hope school RSO's will continue to be provided in all of our schools. Thank you for your service!
81	When a warrant was served to my husband, I was clueless, my elderly husband was nervous of course when questions were asked he tends to just agree with the person in all situations, I am his Caregiver and now I know that I probably should have had him request a Lawyer, not that we had one, but I have to correct him with Doctors, Salespeople, therapist, the guy at the deli counter; anyone that whether it's a big decision or little decision like white or yellow American cheese. Our Lawyer could do nothing because my husband answered and really did not know what he was answering. We had never been involved with law enforcement before. But, I cannot say anything bad about when they came to our house because they were very respectful, kind, and did their job without destroying our home. After, they were gone and I learned what it was all about, I was thankful because of the way treated us. The staff at the Jail, Probation, and Records have all been professional and respectful. I know that sounds weird, but it's the truth.
82	NO, good survey. My experience with the Sheriff's Office has been fine.

